

1. Q: After updating the BIOS, my Intel IVY Bridge CPU and Intel 6 series chipset motherboard will get the Blue screen and can't boot into Windows 8 anymore. What should I do?

A: Because of the ME version update, Intel ME changes the boot behavior of Windows 8. Please use the Windows 8 CD to repair your system.

2. Q: I built a RAID 0 volume and want to install an operation system on this RAID volume. How big should I set the sector size so I can install the operation system?

A: For Windows 7 and Windows 8, please install your operating system with a sector size of 512KB or 1024KB. For Linux systems, please install your operating system with a sector size of 512KB, 1024KB, 2048KB or 4096KB.

3. Q: I get the BSOD when I install a discrete VGA card driver on Windows 7 or Windows 8 GPT mode with Intel 7 series or AMD FM series chipset motherboards, what should I do?

A: Please remove Virtu MVP from the control panel then install the discrete VGA driver. After installing the VGA driver, you may re-install Virtu MVP.

4. Q: Why can't the system detect my HDDs when I'm installing Windows XP?

A: There are various possibilities that cause this issue, please refer to the following suggestions to check your system.

1. Please make sure your HDDs' SATA power cable and SATA cable are connected with the motherboard.
2. Enter the BIOS setup screen, scroll to the advanced page and enter Storage Configuration, set SATA mode to [IDE].

If you want to install Windows XP under [AHCI] mode, due to Windows XP requirements, you'll need to pre-install the SATA driver first, please refer to the following FAQ for further details.

Link: <http://www.asrock.com/support/qa/TSDQA-45.pdf>

3. If you have already tried the suggestions above, please change your SATA cables or SATA ports for verification.